



Welcome to *WellWellWell* from Seascale and Bootle Surgeries.
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Flu

Flu vaccinations begin at Seascale Surgery on Saturday October 3rd 2020 with over 65 year olds only, this clinic is currently full with a total of 300 patients being vaccinated on this day alone. On Tuesday 13th October Seascale Surgery has clinic availability for children's flu vaccinations.

The next pre-bookable appointments at Seascale for over 65 and 18-64 at risk groups is November, all of our Seascale clinics through October for adults are fully booked.

Bootle Surgery currently has a clinic on Wednesday 7th October, Wednesday 14th October, Wednesday 21st October & Wednesday 18th November which are all fully booked. Patients are encouraged to keep checking for availability as cancellations may free up some slots and more clinic dates WILL be added in due course.

Please pay attention to the information provided by the Receptionist when you book your appointment. This year's clinics will be a little different as we must maintain social distancing measures in the surgery as well as longer appointments to allow for room cleaning in-between patients.

Due to our deliveries of the vaccine not starting until the end of September this year our clinics are later than usual. There are different types of vaccine for different age groups of patients meaning we have to accumulate enough of one type before we can run a clinic.

We have been asked to prioritise over 65 year olds and shielding/vulnerable/at risk patients first.

We will then invite the 50-64 year olds group but this may not be until later in the year, this is if you are classed as **not** clinically at risk.

Please bear with us while we do our best to manage the increased demand vs the late deliveries.

You will receive an invitation to attend the surgery when we have enough vaccines available.

For more information on the flu vaccination visit:

<https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/>

Telephone Medication Requests

In the August issue of WWW we mentioned some new guidance from NHS England that encourages doctors' surgeries to abandon taking repeat prescription requests by phone by September 1st 2020. We now have confirmation that we **do not** have to abandon taking repeat prescriptions by telephone however the system will be changing.

Shortly the Seascale Dispensary telephone line will be moving over to an answerphone service, patients can contact the dispensary line as they always have done previously however there will not be a person to speak with directly when ordering medication, you will be required to leave a message.

Patients who leave their medication requests on the answerphone service will be required to leave their name, date of birth and the name of the medicines they are requesting. We ask that patients tell us where they would like to collect their medication from and allow the usual 48 working hour turnaround time for processing.

The answerphone service is strictly for medication requests only, queries should not be left on the voicemail. Patients who wish to speak to a member of the dispensary team about a medication query can contact Reception who will put them directly through to Dispensary.

Bootle medication requests remain unchanged, as always requests for collection at Bootle Surgery ordered via the telephone are to continue the same way using the same number 01229 718711.

Test & Trace

Both sites are operating the QR codes for test and trace. For those of you with a smart phone, you simply scan the QR code on your phone when you enter the building.

Members of the public who do not have the app on their smart phone will be recorded when entering the building by a member of staff.

Carers

We are currently updating our carer's list, if you care for someone or no longer care for someone please can you let us know so we can update our records.



Wednesday 14th October Seascale Surgery will be closed from 1pm for Training.
Bootle will close at 12:00.
For medical assistance during this time you are advised to call 111.