

**SEASCALE and BOOTLE Patient Participation Group (PPG)**  
**Minutes of Meeting 13th OCTOBER 2020**  
**Remote meeting by MS TEAMS**

**Attendees:**

Eileen Turner  
Neil Robson  
Viv Stucke  
Sally Steele  
Benita Livesey  
David Faulkner  
Phillip Gregory  
Carole Gregory  
David Niven

**Practice Staff:**

Colette Smith

**Apologies:**

Keith Hitchen  
Marion Thornton  
Ann Wallen  
Edna Parr  
Dr Miles

ITEM	REF	ACTION
<b>Notes Of Previous Meeting</b>		
Notes of the February meeting were accepted as a true and accurate record.		

ITEM	REF	ACTION
<p><b>Matters arising and actions:</b> Services at Bootle Surgery</p> <p>Long term condition clinic</p> <p>Dr Sowton's retirement</p> <p>Public consultation on Cumbria's draft Outbreak Control Plan</p> <p>Comments on the new Practice website</p>		<p>There is now a nurse on Monday, Tuesday and Wednesday mornings and a dispenser on Mondays through to Thursdays.</p> <p>Clinics restarted. Process is that patient ring for appointment for bloods to be taken. Results are sent to Christine for a decision on whether an appointment is needed</p> <p>Eileen sent letter of thanks to Dr Sowton on behalf of PPG</p> <p>Eileen brought this up at a meeting between community members and Colin Cox, Public Health Director. The plan was based on the Cumbria Resilience model and intended to be flexible. A multi-agency team met every day to make decisions in constantly changing environment. The decision was taken not to follow up this further.</p> <p>These had been passed on to Collette and then on to the website designers. Collette thought there would be little change if feedback came from a single Practice. Neil suggested Eileen took this up at the next Copeland PPG Forum</p>
<p><b>Practice update:</b> <b>Review of FLU Vaccination campaign</b></p>		
<p>Collette outlined the current status. The Saturday clinics went well. Medically housebound patients and main carers will receive the vaccine from 28 October administered by the District Nurses. The surgery is still getting more vaccine.</p> <p>The staff at the surgery are getting negative and nasty comments. Although patients were contacted through text message, not every one had given their mobile phone numbers to the surgery so were missed. A discussion then took place on the subject and how the PGP could assist the surgery.</p>		<p>PPG members offered to help with posting notices in villages and countering any inaccurate information on local social media</p> <p>The PPG can help with communications on this and other issues via articles and ads in local magazines, posters and leaflets. All members asked to send information on suitable places and publications to Eileen.</p>

ITEM	REF	ACTION
<b>Review of telephone and video consultations</b>		
Eileen stated that a case had come to her attention where a patient had difficulty in understanding the doctor because of hearing difficulties and accent. Collette said that she not aware of any other cases.		Collette to consider whether a review of on-line and telephone consultations would be suitable for a survey through the Virtual PPG
<b>Reallocation of Dr Sowton's Patients</b>		
<p>Collette said that patients are required to be allocated to a Partner GP and so were allocated between Drs Carhart and Miles. In actuality they can be seen by any of the GPs. The current situation is:</p> <ol style="list-style-type: none"> <li>1. Dr Carhart and Dr Miles are salaried partners with extra responsibilities</li> <li>2. Dr Harnor works short days, 3 days a week</li> <li>3. Dr Obi and Dr O'Mahoney (?) are locums.</li> <li>4. Dr Ahmed moving to Workington.</li> <li>5. Dr Ironside with us until February, 3 days a week.</li> </ol>		
<b>Blood tests</b>		
Currently Labs are running out of reagents for routine blood tests (for chronic conditions) and all routine blood tests are stopped. Urgent bloods tests are decided by GP and tests for illnesses such as cancer will continue. This is for an extended period.		
<b>Prescription phone line</b>		
A new answer phone is being fitted because the existing system, if engaged, sounds like just ringing without being answered.		
<b>PPG ACTION PLAN</b>		

ITEM	REF	ACTION
<p>Eileen asked the meeting for suggestions for the Action Plan. Phillip said he would like to raise the profile of prostate cancer. He has not seen literature or posters on the subject in the surgery and feels that screening is not supported by NHS because of fears of misdiagnosis or inappropriate treatment. Collette said there is no literature in the surgery because of Covid. She can arrange for him to speak to a GP if that would help.</p>		<p>Phillip will lead on prostate cancer and investigate ways of raising the profile locally</p>
<p><b>STRUCTURE OF THE PPG</b></p>		
<p>There are currently two groups, our active PPG of up to 20 members who meet regularly. The other is a virtual PPG with 400+ members on-line. The discussion was around should they amalgamate or stay as separate groups. A vote agreed to remain as two separate groups but they would interact through the surgery which controls the virtual group.</p>		<p>Eileen to draft brief article explaining the groups for Well, Well, Well, and other publications and for the Practice to send to members of the Virtual PPG</p>
<p><b>WHAT IS SOCIAL PRESCRIBING?</b></p>		
<p>Rachel and Chantell give outline of the work carried out by social prescribers within the area. This covers mild mental issues, stress, debt, and family issues and they work with appropriate local services to get individuals back into the community. Referrals are from medical professionals and Adult Social Care. There are no self-referrals at present. They work alongside Copeland Borough Council staff to identify any need for a group to develop. PPG could help to identify groups in the community such as coffee mornings, keep fit etc. Safeguarding - all group policies are checked Copeland Borough Council staff who also hold a directory of groups and clubs.</p>		<p>Eileen to send information on social prescribing from Rachel to all members. All members to send information on local groups and clubs to Eileen who will collate and send on to Rachel.</p> <p>Note: the current directory has been obtained and sent to members for information.</p>
<p><b>ANY OTHER BUSINESS</b></p>		

ITEM	REF	ACTION
<p>Eileen contacted the hospital regarding returning equipment. Physiotherapy loan equipment and will accept equipment in good condition. Occupational Therapy prescribe equipment and only accept certain large and complex items. Age Concern and Impact Housing will accept used equipment in good condition.</p>		
<p><b>DATE OF NEXT MEETING</b></p>		
<p>It had been pencilled in for Thursday 3 December at 2pm at the Fire Station but Collette and Eileen with look for a date and time when a GP could join us.</p>		<p>Collette and Eileen to find suitable date</p>