

## SEASCALE AND BOOTLE SURGERIES PPG SOCIAL MEETING ON THE COVID VACCINE ROLL-OUT

4 February 2021 at 13.30 via ZOOM

**Present:** Eileen Turner, Liz Clegg, David Faulkner, Carole Gregory, Philip Gregory, Keith Hitchen, Benita Livesey, Neil Robson, Sally Steele, Viv Stucke, Ann Wallen, Collette Smith (from 2pm)

**Apologies:** David Niven

This meeting was an informal discussion on the Covid vaccination roll-out. The following is a list of the points raised, answers given and any actions:

POINTS RAISED	ACTION
<p><b>Vaccination update as at 4 Feb:</b>                      Housebound patients – 100% vaccinated                      80+years - 91% vaccinated - 39 individuals left. Will complete this tier this week                      75+years 88% complete – 40 to do                      70+years and clinically vulnerable 14% complete – 547 to do. 180 to be vaccinated on 5 Feb, 200 on 11 Feb at WCH</p>	
<p><b>Transport</b>                      A member reported that a patient who was not able to drive had asked the surgery if transport was available and was told that it was not. Liz outlined the variety of transport options available. Collette said that staff were aware of transport options and did inform patients of these when they were asked. The Community Car Scheme is still operating and will take people to the vaccination centres, as will the Microbus.</p>	<p>Collette to check that staff are aware of transport guidance</p>
<p><b>If a patient refuses a vaccine on first call does that mean they might miss their vaccination?</b>                      No, if someone refuses the vaccination offer the surgery staff ask if they want to put it off for another time or if they wish to decline. If the issue is just the time offered the patient is called again until they have been vaccinated. If they decline they are not called again.</p>	
<p><b>Is the Practice informed when patients are vaccinated elsewhere?</b>                      Yes. When vaccination takes place at Flatts Walk or WCH the information is loaded into a system which is available to surgery in 48 hours. The Practice will also be informed when patients are vaccinated at regional centres</p>	
<p><b>What happens if someone does not attend the vaccination clinic appointment?</b> It is picked up and they are contacted.</p>	

<p><b>Will a husband and wife be invited for vaccine together?</b>  Yes, as far as possible. The Practice will try to avoid unnecessary journeys</p>	
<p><b>Information for patients</b>  The leaflets given out at vaccination were designed for staff receiving the batch of vaccines, not for patients. Collette said they did not receive leaflets with the vaccine delivery. Viv had heard this may be due to central shortage of leaflets.  A lot of information has recently been put out on the internet and on Facebook. Everyone is asked to encourage friends to look at trustworthy sites such as:  The S&amp;B surgeries site: <a href="https://www.seascalehc.co.uk/news/">https://www.seascalehc.co.uk/news/</a>  North Cumbria CCG: <a href="https://northcumbriaccg.nhs.uk/news">https://northcumbriaccg.nhs.uk/news</a>  NHS Covid pages: <a href="https://www.nhs.uk/conditions/coronavirus-covid-19/">https://www.nhs.uk/conditions/coronavirus-covid-19/</a>  Cumbria County Council Covid pages: <a href="https://www.cumbria.gov.uk/coronavirus/landingpage.asp">https://www.cumbria.gov.uk/coronavirus/landingpage.asp</a>  Cumbria Observatory for latest statistics <a href="https://www.cumbriaobservatory.org.uk/health-social-care/covid-19/">https://www.cumbriaobservatory.org.uk/health-social-care/covid-19/</a>  Facebook groups:  S&amp;B surgeries <a href="https://www.facebook.com/seascalehc/">https://www.facebook.com/seascalehc/</a>  Patient group – any patient can join and if you have joined you can invite your local friends to join (should this now be an open group?)  <a href="https://www.facebook.com/groups/seascaleandbootlePG">https://www.facebook.com/groups/seascaleandbootlePG</a>  Information is also posted on other local community FB pages where appropriate</p>	
<p><b>Had the number of patients ringing the surgery decreased since more information on the vaccine roll-out was published?</b>  Yes, until yesterday when letters from the NHS offering vaccination appointments at vaccine centres at Ulverston, Kendal and further arrived at patient’s houses. This had caused some confusion</p>	
<p><b>Is there any information on when the second jab would be?</b>  Not yet. Current guidance is up to 12 weeks after the first. They are only being given 1 week’s notice of when vaccine is going to be available.</p>	

## **ANY OTHER BUSINESS**

**Membership** A member of the community had expressed an interest in joining the PPG. This raised some questions, for instance:

- What should be the maximum number of members?
- Should we consider a 'friends of the PPG' for people who were interested but did not want to be active or would the FB page and the information on the Surgery PPG page fulfil that need?
- How can we attract members who more reflect the demographics of the area?

Sally, Neil and Eileen volunteered to meet and consider this and take their findings to the Group for consideration.

**Thanks** All members of the PPG present expressed their thanks to Collette and all the Practice staff for their massive effort in delivering the Covid-19 vaccine.

**Next meeting** 4 March at 13.30 via Zoom